

Conflict Resolution Report Assignment

Background

While Dr. Seuss is most often viewed as a children's author, his stories typically have an underlying message—usually about something that people could or should do. Even *Green Eggs and Ham* was useful in helping children learn to “try” a food before refusing to eat it outright.

In Dr. Seuss' *The Zax*, the north-going Zax and the south-going Zax are walking along, minding their own business, and then suddenly bump into each other. What happens next is your job to uncover. Please read the following instructions carefully to ensure you follow all the specified guidelines.



Your Assignment Instructions

1. Watch Dr. Seuss' "[The Zax](https://www.youtube.com/watch?v=dZmZzGxGpSs)" (via this link: <https://www.youtube.com/watch?v=dZmZzGxGpSs>) [A hard copy of the text of *The Zax* is also provided with this assignment so that you can use it as a review tool rather than having to replay the video multiple times.]
2. Prepare a report (using Microsoft Word) that adheres to *APA 7th Edition* guidelines for margins, line spacing, headings, and reference citations (both in text and reference page). The completed report should be a minimum of five (5) pages, excluding the title page and reference page.
3. Cite a minimum of three (3) sources (in addition to the course text) in your report.
4. Use correct grammar, spelling, punctuation, and word choice in your report—proofread, proofread, proofread.
5. As part of your discussion in your report, consider the following questions:
 - a. What is the nature of the conflict?
 - b. Who are the stakeholders? What are their positions? Their interests?
 - c. What are the options for mutual gain that you can identify in this situation?
 - d. What conflict management strategy or strategies would best apply to the resolution of this situation?
 - e. How might you negotiate the resolution to this conflict?

6. In the closing section of your report, respond to the following questions using full sentences and paragraphs:
 - a. Describe a time you have encountered people who acted like those in *The Zax*.
 - b. If appropriate, describe a time when you acted in a similar fashion to those in *The Zax*.
 - c. Discuss the advantages and disadvantages of stubbornness versus flexibility.
 - d. How can this story assist you in your future career?
7. Submit your report by the due date specified by your instructor.
8. Reports will be graded using the *Conflict Resolution Rubric* attached to this assignment.